

What's the experience?

Ordering and managing load balancers in the Customer Portal

Who is it for? What does it mean to them?



"If the system's down, getting it back up *before anyone calls*, is my #1 priority."



"Our customers depend on our systems being up and running - period. Make it happen."

Comparators

Virtual IP: *
Real IP: *
Datacenter: US-West-1
Advanced: Type: Round Robin, Persistence: *
Source Address: None, SSL Sticky: Source Address

Name	VIP Address
Vip "blue"	27.0.0.0
Vip "blue"	27.0.0.1
Vip "blue"	27.0.0.2
Vip "blue"	127.0.0.3
Vip "blue"	127.0.0.4
Vip "blue"	127.0.0.5
Vip "blue"	127.0.0.6

Load Balancer Details
Status: Active
Rackspace Network
Reverse DNS: 0 Records · Add Record ?
Region: Chicago (ORD)
Cluster: *
Protocol:Port: TCP(Client First):9090
Algorithm: Least Connections

Features. What does this affect?

- Solutions – VIPs need to show up in solutions
- Ordering – Needs to pull from product catalog and use standard ordering experience
- 360 Report – Need requirements for this
- Network – Shows up on Network page
- VMs – Easily add VMs to a load balancer and get status on the VM page (icon for Load Balancing?)
- CMDB – Load balancers appear in CMDB, along with configuration details and credentials
- Billing – Billed for in Zuora
- Support – Can be associated with a ticket in RightNow